

August 4, 2020

### **County of Vermilion River reopening plan**

The County of Vermilion River will be reopening its facilities to in-person public access Wednesday, August 5, 2020.

"We are working hard to put a plan in place to reopen County facilities. We are carefully planning how to best implement protocols that will protect the health and safety of the public and staff and limit the spread of COVID-19," said Harold Northcott, Chief Administrative Officer for the County of Vermilion River.

County Administration has implemented numerous health and safety measures prior to reopening to the public, such as plexi-glass barriers and increased cleaning and sanitization measures. Visitors to County facilities will be required to use available hand sanitizer entering the building, follow physical distancing requirements, and sign in at reception to ensure contact information is available for notification purposes should an infectious transmission occur. Optional masks will be provided. There will be no access to public washrooms located inside the County facilities. Visitors are urged to stay home if they have flu-like symptoms such as fever, cough, runny nose, sore throat or shortness of breath; if they have travelled outside of Canada in the last 14 days; or if they have been in close contact with a confirmed or probable case of COVID-19.

Citizens are encouraged to continue doing business with the County by phone, email or fax wherever possible. Citizens can contact the County by phone at 780-846-2244, by email at [office@county24.com](mailto:office@county24.com) or by fax at 780-846-2716. Office hours are Monday through Friday from 8:30a.m. to 4:30 p.m. However, if you do need in-person service or a meeting with staff, please call ahead to make an appointment.

Citizens are also encouraged to make bill payments using the following options:

- Online payment through your bank
- On the County's website by OptionPay Credit Card
- By mailing a cheque or leaving it in the drop box at the front door of the County Administration Office

For the most up-to-date information on the reopening of County facilities and the County of Vermilion River's response to COVID-19, please visit the County of Vermilion River website at [www.vermilion-river.com](http://www.vermilion-river.com).

Harold Northcott, Chief Administrative Officer  
County of Vermilion River

- 30 -

**Media inquiries may be directed to:**

Communications

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